



QUALITY POLICY

ALTITUDE ENERGY PARTNERS is committed to
Customer Satisfaction by pursuing
Excellence in the Execution of Drilling Services and / or
Provision of Service-related Products,
through an organizational culture of **continual improvement,**
and **compliance** with all applicable requirements.

Tyler Clark

Tyler Clark
Executive Vice President

Lee Harns

Lee Harns
President

Note: This Policy is reviewed at the beginning of each year, and during the annual management review.

(Ref.: QM-100-1 R5)



QUALITY OBJECTIVES – 2024

- Maintain Quality Management System (QMS) Compliance based on API Spec-Q2 (2nd Edition) and ISO 9001-2015, and any other applicable requirements, including following:
 - QMS Awareness Training – 100% of Personnel
 - Audit of Critical Suppliers – 100% of Critical Suppliers
 - Internal Audits – Maintain 100% of QMS Elements
 - Mid-Year Management Review – Verification of QMS Effectiveness
- Pass API Spec-Q2 (2nd Edition) & ISO 9001-2015 Audit with NO major findings:
 - Houston (Southern Region) – Initial API Audit in Q1/2024
 - Midland (Permian Region) – API Recertification Audit in Q3/2024
- Maintain Drilling Service Specific Key Performance Indicators (KPI's):
 - Mud Motor Reliability:
 - Motor MTBF > 2,500 Hours
 - Motor Operating Efficiency > 99.25%
 - MWD Reliability:
 - MWD MTBF > 2,000 Hours
 - MWD Operating Efficiency > 99.0%
 - RSS Reliability:
 - RSS MTBF > 1,250 Hours
 - RSS Operating Efficiency > 97.75%
 - *Meantime Between Failures (MTBF Hours = Operating Hours / Number of Failures)*
 - *Operating Efficiency (Percentage) = ((Operating Hours – Non-Productive Time) / Operating Hours)*

Note: These Objectives are reviewed at the beginning of each year, and during annual management review.

(Ref.: QM-100-2 R6 - 2024)